PERFORMANCE TIMES
Evening performances: 7:30 PM
Sunday matinees: 2:00 PM

NO LATE SEATING OR REENTRY
Please arrive a full 60 minutes before the time printed on your ticket. Latecomers will not be seated once the music has begun. Latecomers and those who exit the auditorium during the performance will be seated at the next intermission or interval. Please plan accordingly. Information about Seattle Center traffic and construction updates can be found at seattleopera.org/traffic.

ATTENDING THE OPERA
Performances take place at McCaw Hall, 321 Mercer Street, Seattle, WA 98109

ACCESSIBLE SEATING
Accessible seating is available on every level of McCaw Hall. Seattle Opera provides additional services for those who are visually or hearing impaired. Visit seattleopera.org/accessibility for more information.

DINING AT MCCAW HALL
Prelude Restaurant and concession counters offer convenient dining options in the hall. Visit seattleopera.org/dining for more information.

CONTACT US
SEATTLE OPERA ADMINISTRATIVE OFFICE
206.389.7600
seattleopera.org

AUDIENCE SERVICES
206.389.7676 or Toll-Free 800.436.1618
tickets@seattleopera.org

IN PERSON:
Opera Center, 363 Mercer St.
PHONE AND IN PERSON HOURS: Mon–Fri 10 AM–6 PM
TICKET DONATION VOICEMAIL:
206.676.1544

DONOR SERVICES
206.389.7669
donor.services@seattleopera.org
seattleopera.org/donate

VIP TICKETING:
206.676.5592
VIPticketing@seattleopera.org
(Concierge service for donors of $5,000+)

AFFILIATE GROUPS
BRAVO!
206.389.7676
bravo@seattleopera.org

SEATTLE OPERA GUILD
206.232.8723
guild@seattleopera.org

MCCAW HALL BOX OFFICE
321 Mercer Street
HOURS: Two hours prior to curtain time.
PRELUDE RESTAURANT AT MCCAW HALL
206.615.0404
mccawhall.com/dining

TICKET EXCHANGES
Seattle Opera provides fee-free ticket exchange privileges to all subscribers for exchanges into the same opera. You can also donate tickets back to Seattle Opera for resale. A note on the flexible ticket exchange benefit for subscribers: Exchanging into a higher priced date or zone will require you to pay the difference in ticket price but you will never pay an exchange fee. Visit seattleopera.org/exchange or contact Audience Services for more information.

REQUEST MISSED PERFORMANCE TICKETS
Miss your performance unexpectedly? Free standby tickets (subject to availability) may be issued to a later performance of the same opera. Call Audience Services for inquiries.

LEARN MORE ABOUT YOUR OPERAS
Check our online calendar at seattleopera.org/calendar for events about each opera. Watch your inbox for blog posts, videos, and other helpful information to learn more about the operas, as well as invitations to subscriber events throughout the year.

BENEFITS FOR SUBSCRIBERS

ONE-TIME SEATING UPGRADE
See the show from a new perspective. Once per season, contact Audience Services to request a free upgrade. You may bring your ticket to the box office, call with your ticket in hand, or fill out our easy upgrade request form at seattleopera.org/upgrade

ADDITIONAL BENEFITS
Subscribers receive a 10% discount off single ticket prices for all mainstage performances in the 2019/20 season! Additionally, single tickets are made available to subscribers before they are released to the public. Subscribers have the opportunity to bring a friend for 50% off single ticket prices to either Rigoletto or Charlie Parker’s Yardbird. This 50% discount is valid for up to two additional tickets and may be used once during the season. Visit seattleopera.org/mybenefits for details.

SEATTLE OPERA SUBSCRIBER & DONOR GUIDE
2019/20 season

ADDITIONAL BENEFITS
Subscribers receive a 10% discount off single ticket prices for all mainstage performances in the 2019/20 season.* Additionally, single tickets are made available to subscribers before they are released to the public. Subscribers have the opportunity to bring a friend for 50% off single ticket prices to either Rigoletto or Charlie Parker’s Yardbird. This 50% discount is valid for up to two additional tickets and may be used once during the season. Visit seattleopera.org/mybenefits for details.

*Ticket discounts do not apply to DCP, OCA, and $25 ticket areas, and may not be combined with other offers.
Welcome to Seattle Opera’s 2019-20 season! An exciting year of special events and fun extras awaits you. This guide provides an outline of your benefits. Refer to it now, while you look forward to the experiences in store, and keep it handy for later, so you can enjoy your benefits all season long.

If we can be of assistance, feel free to contact us anytime. Thank you for being part of the Seattle Opera family!

BENEFITS FOR DONORS
Thank you for helping us share opera with our community.

Your generosity and steadfast support breathe life into opera, and we are grateful.

EXCLUDING DRESS REHEARSAL PASSENGERS AND SEATTLE OPERA SELECT EVENT INVITATIONS, THE FOLLOWING DONOR BENEFITS COMPENSATE TO INCLUDE ALL THOSE LISTED IN PREVIOUS LEVELS:

NEW DONORS
When you make your first gift to Seattle Opera, we are pleased to offer you these extra perks in show your appreciation:

• $100–499: McCaw Hall Concessions Voucher
• $500 and more: Alien Room Donor Lounge pass for two

CROWN DONOR SOCIETY
EMERALD ($5,000–$7,499) FMV $54
• Exclusive Alien Room donor lounge access for two, for all mainstage subscription performances
• Invitation for two to the Norcliffe Room donor lounge for one opening night performance of your choice
• Invitation to Norcliffe Dinner(s)
• VIP ticket concierge service

SAPPHIRE ($7,500–$9,999) FMV $84
• Invitation to Artist Rehearsal & Luncheon
• Exclusive opening night Norcliffe Room donor lounge access all season

DIAMOND ($10,000–$14,999) FMV $148
• Access to paid valet parking at McCaw Hall for first and second Saturday night performances (program and Limit one car per performance)
• Priori access to Seattle Opera’s Season Opening Night Performance, including Seattle Opera Select Event of your choice

PLATINUM CIRCLE
BRONZE ($15,000–$24,999) FMV $154
• Silver ($25,000–$49,999) FMV $198
• Gold ($50,000–$99,999) FMV $534
• Invitation to Season Premiere
• Tailor your contributions to create your ideal Seattle Opera experience (Email Donor Services at donor.services@seattleopera.org or call 206.389.7669)

GENERAL DIRECTOR’S CIRCLE
$100,000 AND MORE: FMV $184
• A tour of the Marks Family Foundation Costume Shop, and a chance to meet the artists behind our mainstage operas. Advance RSVP and activity fee of $5 per person is required. Events to be announced in Summer 2019.

SEATTLEOPERA.ORG/LEGACY
Visit seattleopera.org/benefits for details.

REHEARSALS & SELECT EVENTS FOR DONORS
The following events are available to Seattle Opera donors as a token of thanks for supporting the art you love.

SEATTLE OPERA SELECT EVENTS
Seattle Opera donors at the Topaz level and above have the opportunity to attend limited-time, behind-the-scenes experiences, including a reception with the General Director, a load-in and Piano Technical Rehearsal, a tour of the Marks Family Foundation Costume Shop, and a chance to meet the artists of one of our mainstage operas. Advance RSVP and activity fee of $5 per person is required. Events to be announced in Summer 2019.

DONOR FAQ
Please contact Donor Services with any questions, or visit seattleopera.org/donate.

WHAT IS MY GIVING LEVEL?
Your Seattle Opera donor giving level is calculated as the sum of General Operating Support + Restricted Gifts + Preferred Seating Gifts + Matching Gifts + Big Opera Party Gifts.

DOES MY DA/FRA GIFT AFFECT MY DONOR BENEFITS?
Per IRS rules, gifts made through donor-advised funds or IRA charitable distributions may not result in benefits of more than incidental value. In the 2019/20 season, all donor levels below General Director’s Circle will only include benefits of incidental value. Therefore, gifts through DA/Fs or IRAs may count towards benefit eligibility for those levels only.

WHAT IS A PREFERRED SEATING GIFT?
A donation to Seattle Opera is included with the purchase of subscriptions in certain premium seating areas of McCaw Hall. This contributes to your overall giving level which may qualify you for additional benefits. Donor-advantaged funds and qualified charitable distributions do not apply.

WHAT IS MY DONATION DEDUCTIBLE FOR TAX PURPOSES?
You will be provided a tax receipt via email or mail for every gift made directly to Seattle Opera. Receipts include the estimated fair market value associated with your giving level.

EXPAND YOUR DONOR IMPACT

MATCHING GIFTS
Your employer may be eligible to double or triple the impact of your support through a matching gift program.

SEATTLEOPERA.ORG/MATCHING

HONORARY & MEMORIAL GIFTS
Remember your family and loved ones with a tribute gift to Seattle Opera.

SEATTLEOPERA.ORG/GIVE

PLANNED & LEGACY GIFTS
Learn more about planning your legacy gifts with Seattle Opera.

SEATTLEOPERA.ORG/SPONSORSHIP

LEADERSHIP CIRCLE
Take your place in the circle of Seattle Opera’s most visionary supporters with a three-year commitment of $100,000 or more. Contact Donor Services at donor.services@seattleopera.org or 206.389.7669.

OTHER WAYS TO GIVE (DAF, IRA, Stock Transfers)
Seattle Opera welcomes gifts through donor-advised funds, distributions from your IRA, stock transfers, and more.

SEATTLEOPERA.ORG/WWOW-GIVE