

# SEATTLE OPERA

SPIEGEL JENKINS GENERAL DIRECTOR

## ONLINE HELP FOR SUBSCRIBING

Subscribing Online is Easy! Here's a step by step guide to what you'll do.

### 1) Log In.

**New subscribers:** If you receive emails from us, you probably have a login already – check the last email you received. Otherwise, select REGISTER NOW. It's quick and easy.

**Renewing subscribers:** use the login printed on your renewal form. Do not create a new account. If you have forgotten your login, use our "Forgot login/password retriever" located on the login page or email tickets@seattleopera.org.

### 2) Choose Series Day & Seating Location.

Available series dates are Saturday, Wednesday, and Friday nights, and Sunday matinees.

### 3) Review Order and Checkout.

Select the Payment Plan here if you would like to pay for your subscription on a credit card installment plan.

## FAQs

### What if I can't make one of the dates in my series?

You can exchange your tickets to any other performance of the same opera, subject to availability, up to 24 hours in advance of the performance.\* Ticket exchanges will be available later in 2010. Your subscription must be paid in full and you must have received your tickets in order to complete your exchange. (*Upgrade charges may apply.*)

\*Subscribers to all 5 operas can exchange up to 4 pm on the day of a performance (or until 4 pm Saturday for Sunday series subscribers).

### Will I receive confirmation of my order?

You will receive an email immediately confirming your order.

### When will I receive my tickets?

You will receive your tickets once your subscription is completely paid for. Fully-paid subscription tickets will be mailed beginning in May 2010. After June 1st, tickets will be mailed within five days of your final payment. If your first performance is within seven days of your final payment, the tickets will be held at the will call window at Marion Oliver McCaw Hall.

Ticket Office

206.389.7676 or 800.426.1619

Email: [tickets@seattleopera.org](mailto:tickets@seattleopera.org)

1020 John Street (two blocks west of Fairview)

Open Monday – Friday, 9 am to 5 pm

Limited free parking available.

[www.seattleopera.org](http://www.seattleopera.org)